

Kelvion



Kelvion Service

# OUR SERVICE FOR PLATE HEAT EXCHANGERS



## UNIQUE PLATE HEAT EXCHANGER SERVICE

Kelvion works reliable, sustainable and efficient. How? By focusing on reliable quality throughout the total life cycle of our products – from design, operation to service.

We provide reduction of waste, lower energy and water consumption as well as a lower CO<sub>2</sub> footprint.

We develop most efficient heat transfer technology and find a most suitable solution for space and weight constraint.

### ALL BRAND SERVICE

Besides being experts in our own products and our former brands, we also have the expertise to service other brands.

## YOUR TOP 5 CHALLENGES



AVOID UNSCHEDULED DOWNTIME



PREVENT CAPEX INVESTMENTS



INCREASE PROCESS EFFICIENCY



MANAGE THE VARIETY OF BRANDS



HAVING THE RIGHT MAINTENANCE SKILLS

# SERVICE PORTFOLIO – PLATE HEAT EXCHANGERS



## START-UP & ONSITE SERVICES

- ▶ Precise set up of equipment to make future operation and Service easier
- ▶ Supervision of installation by Kelvion experts



## SPARE PARTS & SPARE PART SOLUTIONS

- ▶ Supply of highest quality spare parts to match the excellence of the originals
- ▶ Exclusive stock: Reservation of critical spare parts to guarantee flexibility and quickest delivery



## UPGRADES & REPLACEMENTS

- ▶ Increase of capacity, cost reduction, extension of service intervals or achievement of more efficient heat transfer by redesigning your current solution
- ▶ Improvement of the overall performance and lifetime extension of your equipment by updating to the latest technology



## REPAIRS, OVERHAULS & MAINTENANCE

- ▶ Cleaning service: Improvement of the thermodynamic performance and optimization of the efficiency
- ▶ Reconditioning service: Recovery of the thermo-dynamic performance to design values whilst checking overall integrity
- ▶ Repair service: Reparation of the equipment and replacement of unsafe, worn, or damaged parts



## MONITORING, CONSULTING & TRAINING

- ▶ Troubleshooting: Detection of the root cause of a major issue by applying our extensive product and process knowledge
- ▶ Performance audit: Performance tests on the actual operating performance
- ▶ Condition audit: Integrity tests at the equipment to detect internal leakages followed up by test reports and expert recommendations
- ▶ Remote support: Hotline support with direct access to experts
- ▶ Training: Staff training to increase knowledge and competencies of your maintenance staff

## SERVICE PACKAGES FOR PLATE HEAT EXCHANGERS

### TAILOR-MADE SOLUTIONS FOR YOUR BUSINESS.

Kelvion offers individual and tailor-made service packages for your needs. The following 3 packages are available:



### SUPPORT PACKAGE



### CORRECTIVE PACKAGE



### PREVENTIVE PACKAGE

All 3 packages include individual Service agreements for Plate Heat Exchangers of the following topics:

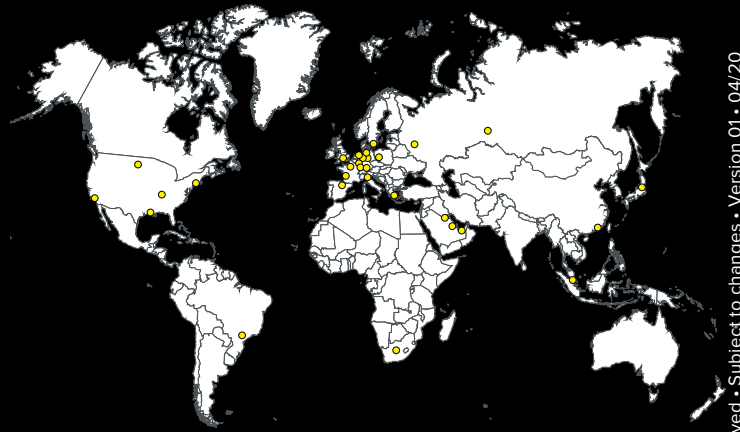
- ▶ Periodic Inspection
- ▶ Helpdesk
- ▶ Spare Parts
- ▶ Training

If you would like to get detailed information about your tailor-made Service Package for Plate Heat Exchangers, please get directly in contact with your Kelvion Sales contact or visit our website at [www.kelvion.com/service](http://www.kelvion.com/service)

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## MORE THAN 30 SERVICE LOCATIONS WORLDWIDE

The Kelvion Service starts from our first contact with you and continues after your order has been delivered, with us as your reliable service partner. With many years of experience in the field of service management, along with our service centers worldwide, we can guarantee the satisfaction of our customers.



+ (800) 53587378 (Please dial UIFN international access code)



[service@kelvion.com](mailto:service@kelvion.com)



[www.kelvion.com/service](http://www.kelvion.com/service)